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|  | <b>SYSTEM DIRECTIVE</b>                     | REV.002  |
|                                                                                   | Title                                       | POLICY   |
|                                                                                   | <b>QUALITY AND ENVIRONMENTAL<br/>POLICY</b> | PAGE 1/1 |

**ARTINOX** has decided to implement an integrated Quality–Environment management system aimed at ensuring that customers receive products meeting their requirements, in full compliance with regulatory obligations, environmental standards, and occupational health and safety regulations. Artinox operates within three main Business Units:

**Artinox Enclosures** designs and manufactures high-quality stainless steel electrical enclosures for a wide range of industrial sectors.

**Artinox Workstation Sinks** is recognized worldwide for the production of high-end stainless steel workstations.

**Artinox Shelving** specializes in the design and production of modular stainless steel shelving systems.

In the organization and management of our activities, we adopt a strategy based on the following fundamental principles:

- centrality of personnel and enhancement of corporate resources and know-how;
- customer satisfaction and compliance with expected quality levels and delivery times;
- compliance with customer specifications and drawings through capability analysis and self-inspection;
- systematic analysis of all environmental aspects arising from current or potential new business processes, from a product “life cycle” perspective, with the aim of defining and achieving objectives and targets for improving environmental performance, and preventing or reducing any form of pollution;
- consistency and repeatability of material characteristics for each project through the use of qualified suppliers;
- application of the “risk-based thinking” approach to our Quality–Environment Management System and, more generally, to all our internal processes;
- involvement of all employees to raise awareness of the importance of their work for product quality and of the environmental impact of their actions.

Thanks to the experience of our technical department, we are able to customize our products according to specific customer requirements, as well as develop fully bespoke solutions.

We adapt our internal processes to ensure the best solutions for our clients, whether for small batches or large-scale production.

We are constantly committed to supporting and promoting the continuous improvement of our management system and the protection of the environment, with the aim of enhancing our performance in the areas of quality and environmental management:

- defining the optimal organizational structure in relation to strategic objectives and communicating the company policy at all levels of the organization and to all relevant stakeholders (internal or external);
- establishing clear and shared objectives regarding the quality of services provided and the performance targets to be achieved, including in the environmental field;
- constantly monitoring the satisfaction of our customers.

Conegliano, June 1, 2024

**General Management**